



[www.MILL118.COM](http://www.MILL118.COM)

118 WAGON WHEEL ROAD  
NORRISTOWN, PA 19403

215.326.9531  
[MAKERS@MILL118.COM](mailto:MAKERS@MILL118.COM)

## **WHOLESALE TERMS & CONDITIONS**

Thank you for taking the time to familiarize yourself with our wholesale policies. We look forward to learning more about your store/organization and building a successful partnership along the way!

### **MINIMUM ORDERS**

We require a minimum order of \$350 for first time customers of Mill One Eighteen. For re-order sales we ask for a minimum order of \$100.

### **PRICING**

The suggested retail price for all wholesale products will not be found on price sheets or online. If you are interested in the MSRP please email us at [makers@mill118.com](mailto:makers@mill118.com) with each SKU needed.

All wholesale prices are listed in US dollars. Wholesale prices are set at approximately 60% off the MSRP, excluding special pricing for 'show bundle' packages.

### **ORDERING**

You can submit an order via email at [makers@mill118.com](mailto:makers@mill118.com) or by calling our direct line at 215-326-9531.

Please have the necessary SKU's and quantities available for reference when placing your order. A digital invoice will be sent with total charges. Prior to shipping, a final invoice will be sent.

### **RETURNS**

If your shipment arrives damaged, please note the damage on the carrier's delivery record. Also save the shipping cartons and contact us as soon as possible. Damage claims must be reported to us within 3 days of receipt. We will work with you to replace the damaged products as quickly as possible.

If you are not 100% satisfied with your purchase, please contact the Mill One Eighteen office via email within 7 days of delivery date quoting invoice number and the reason for return. No returns will be accepted without Mill One Eighteen's prior approval and delivery instructions for transport. Shipping charges for all returns must be prepaid and insured by you. You are responsible for any loss or damage during shipment. To be eligible for a refund, your item must be unused and in the original packaging. Shipping charges are not refundable and a 15% re-stocking charge will be deducted from your refund.

### **PAYMENTS**

A non-refundable down payment of 25% will be charged at time of order with the remaining 75% due prior to shipping. Upon placing an order, a valid credit card (MasterCard, Visa, Discover, or American Express) must be put on file.

Forms of payment accepted are credit card and check. We do not currently offer Net 30 Terms regardless of your credit references.